This study was carried out within the framework of sub-grant program provided by the “Union of Informed Citizens” Consulting NGO.
## Methodology

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Survey type</strong></td>
<td>Quantitative, sampled</td>
</tr>
<tr>
<td><strong>Research method</strong></td>
<td>Semi-structured interview, <strong>CAPI</strong> (Computer-assisted personal interviewing*)</td>
</tr>
<tr>
<td><strong>Survey period</strong></td>
<td>June 23-July 9, 2019</td>
</tr>
<tr>
<td><strong>Sample size (n)</strong></td>
<td>1200 interviews</td>
</tr>
<tr>
<td><strong>Sample distribution in RA</strong></td>
<td>Distributed among all RA regions (including Yerevan) in proportion with the number of population</td>
</tr>
<tr>
<td><strong>Sample type</strong></td>
<td>Stratified, clustered sampling based on the principle of randomness</td>
</tr>
<tr>
<td><strong>Confidence range, margin of error</strong></td>
<td>95% confidence interval, ±2.8% margin of error</td>
</tr>
<tr>
<td><strong>Age of respondents</strong></td>
<td>18 years old and older</td>
</tr>
</tbody>
</table>

* Computer-assisted personal interviewing is an interviewing technique through which the interviewer enters the data obtained from the respondent during the face-to-face interview into the electronic questionnaire installed on the computer.
Sex and Age Distribution of Respondents

**Sex of respondents**

- Male: 35%
- Female: 65%

**Age groups of respondents**

- 18 - 25: 17.8%
- 26 - 35: 19.6%
- 36 - 45: 12.4%
- 46 - 55: 18.4%
- 56 - 65: 20.0%
- 66 and older: 11.8%
Geography of the Survey
The graph does not show the answers that received less than 1%.
What kind of information do you mostly find interesting?

- Domestic political processes: 18.1%
- Music: 12.6%
- Social: 11.8%
- Entertainment: 10.4%
- Economy: 9.8%
- Foreign policy: 8.1%
- Culture: 7.1%
- Sports: 5.8%
- Daily life (related to the lives of friends): 5.4%
- Human rights: 4.7%
- Incidents / accidents / emergencies: 2.5%
- Crimes: 1.1%

n=1200  Total=100%
What kind of information do you mostly find interesting? Answers according to age group.

- Domestic political events
- Musical
- Social
- Economic
- Foreign Policy

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Domestic政治</th>
<th>Musical</th>
<th>Social</th>
<th>Economic</th>
<th>Foreign Policy</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 - 25</td>
<td>15.6%</td>
<td>16.6%</td>
<td>17.0%</td>
<td>15.2%</td>
<td>12.9%</td>
</tr>
<tr>
<td>26 - 35</td>
<td>15.2%</td>
<td>15.4%</td>
<td>15.4%</td>
<td>15.4%</td>
<td>6.3%</td>
</tr>
<tr>
<td>36 - 45</td>
<td>15.4%</td>
<td>15.4%</td>
<td>19.2%</td>
<td>19.9%</td>
<td>23.8%</td>
</tr>
<tr>
<td>46 - 60</td>
<td>22.6%</td>
<td>19.9%</td>
<td>21.8%</td>
<td>23.2%</td>
<td>23.8%</td>
</tr>
<tr>
<td>61 and older</td>
<td>43.3%</td>
<td>34.4%</td>
<td>32.5%</td>
<td>39.5%</td>
<td>44.4%</td>
</tr>
</tbody>
</table>
What kind of information do you mostly find interesting? Answers according to education

- Domestic political events
- Music
- Social
- Entertainment
- Economic
- Foreign policy

Elementary
Incomplete Secondary (8 years)
Secondary (10-12-years)
Secondary professional (vocational schools / incomplete higher)
Higher without Master's degree
Higher (with Master's degree / academic degree)
Can you mention where/from whom you received news (information) you mostly find interesting during the last 3 days?

- Television: 27.4%
- Social networks: 24.6%
- Online media: 11.7%
- Nowhere: 11.1%
- Family members: 8.0%
- Friends: 7.8%
- Colleagues: 3.2%
- Neighbours: 2.1%
- Radio: 1.8%
- Difficult to answer: 1.1%

n=1200, total=100%
What are the main sources of information for you?

- Internet: 36.5%
- Television: 35.7%
- Family members: 8.2%
- Friends: 7.2%
- Colleagues: 3.7%
- Radio: 3.7%
- Neighbours: 3.2%
- Print media: 1.5%

*n=1200, total=100%*

*The calculation was done by responses*
What do you usually do with the information received?

- I only read, listen and watch: 67.3%
- Discuss with friends and relatives: 55.3%
- Discuss with colleagues: 14.8%
- Share in social networks: 10.4%
- Comment in social networks: 7.6%
- I start live video (broadcast video communication): 2.0%

Total: >100%
The degree of trust in the source of information

<table>
<thead>
<tr>
<th>Source</th>
<th>Definitely trust</th>
<th>I rather trust</th>
<th>Neither trust nor distrust</th>
<th>I rather don't trust</th>
<th>Don't trust at all</th>
<th>Difficult to answer or refuse to answer</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friends (n=1148) *</td>
<td>13.7%</td>
<td>24.4%</td>
<td><strong>30.1%</strong></td>
<td>11.6%</td>
<td>19.3%</td>
<td><strong>1.0%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
<tr>
<td>Colleagues (n=631)</td>
<td>15.4%</td>
<td>32.8%</td>
<td><strong>24.9%</strong></td>
<td>10.8%</td>
<td>15.1%</td>
<td><strong>1.1%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
<tr>
<td>Family members (n=1132)</td>
<td>67.2%</td>
<td>20.1%</td>
<td><strong>7.2%</strong></td>
<td>2.5%</td>
<td>2.5%</td>
<td><strong>0.5%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
<tr>
<td>Neighbors (n=1031)</td>
<td>9.9%</td>
<td>20.0%</td>
<td><strong>21.5%</strong></td>
<td>14.1%</td>
<td>33.5%</td>
<td><strong>1.1%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
<tr>
<td>Television (n=1123)</td>
<td>14.3%</td>
<td>35.9%</td>
<td><strong>23.4%</strong></td>
<td>11.3%</td>
<td>14.0%</td>
<td><strong>1.1%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
<tr>
<td>Radio (n=356)</td>
<td>18.8%</td>
<td>40.4%</td>
<td><strong>18.0%</strong></td>
<td>9.6%</td>
<td>11.2%</td>
<td><strong>2.0%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
<tr>
<td>Online media (n=810)</td>
<td>6.2%</td>
<td>30.2%</td>
<td><strong>30.1%</strong></td>
<td>18.6%</td>
<td>14.1%</td>
<td><strong>0.7%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
<tr>
<td>Social network (n=828)</td>
<td>4.3%</td>
<td>22.7%</td>
<td><strong>30.0%</strong></td>
<td>21.5%</td>
<td>20.7%</td>
<td><strong>0.9%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
<tr>
<td>Print media (newspapers) (n=239)</td>
<td>17.2%</td>
<td>36.8%</td>
<td><strong>20.9%</strong></td>
<td>11.3%</td>
<td>10.9%</td>
<td><strong>3.0%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
<tr>
<td>Live broadcast of any individual or public official (n=804)</td>
<td>22.0%</td>
<td>26.4%</td>
<td><strong>16.3%</strong></td>
<td>9.8%</td>
<td>20.6%</td>
<td><strong>4.8%</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

*The option "Not applicable" was not taken into account when calculating the data distribution. "n" is the number of respondents to whom the question is applicable, that is, they use the given source.
To what extent do you agree with the following statements?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Television</th>
<th>Radio</th>
<th>Printed newspapers</th>
<th>Internet</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Agree</td>
<td>Disagree</td>
<td>Hard or refuse to answer</td>
<td>Agree</td>
</tr>
<tr>
<td>It is the most reliable source of information</td>
<td>64.8%</td>
<td>33.6%</td>
<td>1.6%</td>
<td>71.0%</td>
</tr>
<tr>
<td></td>
<td>50.3%</td>
<td>42.5%</td>
<td>7.2%</td>
<td></td>
</tr>
<tr>
<td>It is an integral part of everyday life</td>
<td>51.4%</td>
<td>48.5%</td>
<td>0.1%</td>
<td>44.3%</td>
</tr>
<tr>
<td></td>
<td>39.9%</td>
<td>57.4%</td>
<td>2.7%</td>
<td></td>
</tr>
<tr>
<td>Provides interesting entertainment</td>
<td>76.9%</td>
<td>22.3%</td>
<td>0.8%</td>
<td>79.2%</td>
</tr>
<tr>
<td></td>
<td>63.4%</td>
<td>28.1%</td>
<td>8.5%</td>
<td></td>
</tr>
<tr>
<td>Educates people</td>
<td>65.3%</td>
<td>33.0%</td>
<td>1.7%</td>
<td>68.7%</td>
</tr>
<tr>
<td></td>
<td>54.2%</td>
<td>38.2%</td>
<td>7.7%</td>
<td></td>
</tr>
<tr>
<td>Wastes time</td>
<td>35.0%</td>
<td>63.7%</td>
<td>1.3%</td>
<td>9.4%</td>
</tr>
<tr>
<td></td>
<td>50.3%</td>
<td>43.3%</td>
<td>6.5%</td>
<td></td>
</tr>
<tr>
<td>Distracts people from important issues</td>
<td>52.4%</td>
<td>45.4%</td>
<td>2.2%</td>
<td>18.9%</td>
</tr>
<tr>
<td></td>
<td>61.9%</td>
<td>31.3%</td>
<td>6.8%</td>
<td></td>
</tr>
</tbody>
</table>

APR Group
### Distribution of active and passive consumers of information by sex

<table>
<thead>
<tr>
<th>Activity</th>
<th>Male</th>
<th>Female</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>I only read, listen and watch</td>
<td>37.1%</td>
<td>62.9%</td>
<td>1.9</td>
<td>-1.9</td>
</tr>
<tr>
<td>Discuss with friends and relatives</td>
<td>34.3%</td>
<td>65.7%</td>
<td>-0.9</td>
<td>0.9</td>
</tr>
<tr>
<td>Discuss with colleagues</td>
<td>43.8%</td>
<td>56.2%</td>
<td>8.6</td>
<td>-8.6</td>
</tr>
<tr>
<td>Share on social networks</td>
<td>27.2%</td>
<td>72.8%</td>
<td>-8.0</td>
<td>8.0</td>
</tr>
<tr>
<td>Comment on social networks</td>
<td>27.5%</td>
<td>72.5%</td>
<td>-7.7</td>
<td>7.7</td>
</tr>
<tr>
<td>Start live video (broadcast video)</td>
<td>28.6%</td>
<td>71.4%</td>
<td>-6.6</td>
<td>6.6</td>
</tr>
<tr>
<td>Distribution of all survey participants by gender</td>
<td>35.2%</td>
<td>64.8%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*The difference between the total respondents and respondent distribution by age among those who selected the given option gives an opportunity to understand which gender is more prone to the given option. If the difference is marked with a positive sign, it means they are more prone. The greater the value of the difference, the more prone they are to the particular option.*
## Distribution of active and passive consumers of information by age

<table>
<thead>
<tr>
<th>Activity</th>
<th>18-25</th>
<th>26-35</th>
<th>36-45</th>
<th>46-55</th>
<th>56-65</th>
<th>65 and older</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>I only read, listen and watch</td>
<td>15.7%</td>
<td>20.2%</td>
<td>19.0%</td>
<td>9.3%</td>
<td>19.0%</td>
<td>16.9%</td>
<td>100.0%</td>
</tr>
<tr>
<td>Discuss with friends and relatives</td>
<td>10.2%</td>
<td>17.3%</td>
<td>17.9%</td>
<td>13.6%</td>
<td>21.4%</td>
<td>19.6%</td>
<td>100.0%</td>
</tr>
<tr>
<td>Discuss with colleagues</td>
<td>5.6%</td>
<td>20.8%</td>
<td>21.3%</td>
<td>15.7%</td>
<td>23.0%</td>
<td>13.5%</td>
<td>100.0%</td>
</tr>
<tr>
<td>Share on social networks</td>
<td>12.0%</td>
<td>36.8%</td>
<td>24.8%</td>
<td>12.8%</td>
<td>8.0%</td>
<td>5.6%</td>
<td>100.0%</td>
</tr>
<tr>
<td>Comment on social networks</td>
<td>9.9%</td>
<td>24.2%</td>
<td>25.3%</td>
<td>16.5%</td>
<td>16.5%</td>
<td>7.7%</td>
<td>100.0%</td>
</tr>
<tr>
<td>Start live video (broadcast video)</td>
<td>9.5%</td>
<td>23.8%</td>
<td>19.0%</td>
<td>33.3%</td>
<td>0.0%</td>
<td>14.3%</td>
<td>100.0%</td>
</tr>
<tr>
<td>Distribution of all survey participants by age</td>
<td>11.8%</td>
<td>20.0%</td>
<td>18.4%</td>
<td>12.4%</td>
<td>19.6%</td>
<td>17.8%</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
Table 11. Distribution of active and passive consumers of information the type of settlement

<table>
<thead>
<tr>
<th>Activity</th>
<th>Settlement type</th>
<th>Difference from total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Urban</td>
<td>Rural</td>
</tr>
<tr>
<td>I only read, listen and watch</td>
<td>72.4%</td>
<td>27.6%</td>
</tr>
<tr>
<td>Discuss with friends and relatives</td>
<td>70.2%</td>
<td>29.8%</td>
</tr>
<tr>
<td>Discuss with colleagues</td>
<td>83.7%</td>
<td>16.3%</td>
</tr>
<tr>
<td>Share on social networks</td>
<td>77.6%</td>
<td>22.4%</td>
</tr>
<tr>
<td>Comment on social networks</td>
<td>80.2%</td>
<td>19.8%</td>
</tr>
<tr>
<td>Start live video (broadcast video)</td>
<td>81.0%</td>
<td>19.0%</td>
</tr>
<tr>
<td>Distribution of all survey participants by settlement type</td>
<td>72.0%</td>
<td>28.0%</td>
</tr>
</tbody>
</table>
**Preferred language for receiving information from different sources**

<table>
<thead>
<tr>
<th></th>
<th>Television (1699 responses)</th>
<th>Radio (412 responses)</th>
<th>Internet (1406 responses)</th>
<th>Printed newspapers (250 responses)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armenian</td>
<td>61.4%</td>
<td>71.4%</td>
<td>57.1%</td>
<td>76.0%</td>
</tr>
<tr>
<td>Russian</td>
<td>34.7%</td>
<td>24.8%</td>
<td>34.9%</td>
<td>20.8%</td>
</tr>
<tr>
<td>English</td>
<td>3.0%</td>
<td>1.5%</td>
<td>6.9%</td>
<td>1.6%</td>
</tr>
<tr>
<td>Doesn’t matter</td>
<td>0.7%</td>
<td>0.5%</td>
<td>0.5%</td>
<td>1.2%</td>
</tr>
<tr>
<td>Other foreign language</td>
<td>0.1%</td>
<td>1.7%</td>
<td>0.5%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Not sure</td>
<td>0.0%</td>
<td>0.1%</td>
<td>0.0%</td>
<td>0.1%</td>
</tr>
<tr>
<td>Total</td>
<td>100.0%</td>
<td>100.0%</td>
<td>100.0%</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
Cross-sectional analysis of the questions “What do you usually do with the information received?” and “What are the main sources of information for you?”
What language do you usually prefer to get information in?

**Television**

- **Armenian**: 35%
- **Russian**: 61%
- **English**: 1%
- **Doesn't matter**: 3%
- **Other foreign language**: 1%
- **Not sure**: 1%

- **n=1699**

**Radio**

- **Armenian**: 25%
- **Russian**: 72%
- **English**: 1%
- **Doesn't matter**: 2%
- **Other foreign language**: 1%
- **Not sure**: 6%

- **n=412**

**Internet**

- **Armenian**: 48%
- **Russian**: 29%
- **English**: 17%
- **Doesn't matter**: 6%
- **Other foreign language**: 2%
- **Not sure**: 1%

- **n=481**

**Printed newspaper**

- **Armenian**: 80%
- **Russian**: 16%
- **English**: 4%
- **Doesn't matter**: 4%
- **Not sure**: 4%

- **n=1699**
What language do you usually prefer to get information in from the following sources of information? - **Television**

- Armenian: 29.1%
- Russian: 23.4%
- English: 29.5%
- Doesn't matter: 24.1%
- Other foreign languages (French, German, Turkish, etc.): 19.0%
- Not applicable (do not read): 18.5%

**Age group between 18 -25**
- Armenian: 39.2%
- Russian: 29.4%
- English: 29.4%
- Doesn't matter: 25.0%
- Other foreign languages (French, German, Turkish, etc.): 13.7%
- Not applicable (do not read): 8.3%

**Age group between 26 -35**
- Armenian: 33.3%
- Russian: 25.0%
- English: 25.0%
- Doesn't matter: 25.0%
- Other foreign languages (French, German, Turkish, etc.): 14.5%
- Not applicable (do not read): 9.2%

**Age group between 36 – 45**
- Armenian: 33.3%
- Russian: 25.0%
- English: 25.0%
- Doesn't matter: 25.0%
- Other foreign languages (French, German, Turkish, etc.): 14.5%
- Not applicable (do not read): 9.2%

**Age group between 46 – 60**
- Armenian: 33.3%
- Russian: 25.0%
- English: 25.0%
- Doesn't matter: 25.0%
- Other foreign languages (French, German, Turkish, etc.): 14.5%
- Not applicable (do not read): 9.2%

**Age group between 61 and older**
- Armenian: 33.3%
- Russian: 25.0%
- English: 25.0%
- Doesn't matter: 25.0%
- Other foreign languages (French, German, Turkish, etc.): 14.5%
- Not applicable (do not read): 9.2%
What language do you usually prefer to get information in from the following sources of information?

- **Internet**

<table>
<thead>
<tr>
<th>Language</th>
<th>18-25</th>
<th>26-35</th>
<th>36-45</th>
<th>46-60</th>
<th>61+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armenian</td>
<td>25.5%</td>
<td>21.4%</td>
<td>16.9%</td>
<td>15.1%</td>
<td>19.8%</td>
</tr>
<tr>
<td>Russian</td>
<td>26.7%</td>
<td>22.2%</td>
<td>16.7%</td>
<td>14.5%</td>
<td>6.2%</td>
</tr>
<tr>
<td>English</td>
<td>43.3%</td>
<td>35.1%</td>
<td>9.3%</td>
<td>6.2%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Doesn't matter</td>
<td>42.9%</td>
<td>28.6%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other foreign languages</td>
<td>28.6%</td>
<td>28.6%</td>
<td>11.1%</td>
<td>11.1%</td>
<td>1.4%</td>
</tr>
</tbody>
</table>

NOT APPLICABLE (do not read): 59.9%
To what extent do you trust the following sources of information?

**Friends**
- Definitely trust: 19%
- Rather trust: 14%
- Neither trust nor distrust: 1%
- Rather don’t trust: 12%
- Don’t trust at all: 1%  
- Difficult to answer: 30%

**Colleagues**
- Definitely trust: 15%
- Rather trust: 16%
- Neither trust nor distrust: 11%
- Rather don’t trust: 25%
- Don’t trust at all: 33%

**Neighbours**
- Definitely trust: 34%
- Rather trust: 10%
- Neither trust nor distrust: 14%
- Rather don’t trust: 20%
- Don’t trust at all: 15%

**Family members**
- Definitely trust: 68%
- Rather trust: 20%
- Neither trust nor distrust: 7%
- Rather don’t trust: 3%
- Don’t trust at all: 2%

**Television**
- Definitely trust: 11%
- Rather trust: 14%
- Neither trust nor distrust: 15%
- Rather don’t trust: 24%
- Don’t trust at all: 36%

APR Group
To what extent do you trust the following sources of information?

**Radio**
- Definitely trust
- Rather trust
- Neither trust nor distrust
- Rather don't trust
- Don't trust at all
- Difficult to answer

**Online media**
- Definitely trust
- Rather trust
- Neither trust nor distrust
- Rather don't trust
- Don't trust at all
- Difficult to answer

**Print media (papers)**
- Definitely trust
- Rather trust
- Neither trust nor distrust
- Rather don't trust
- Don't trust at all
- Difficult to answer

**Social networks**
- Definitely trust
- Rather trust
- Neither trust nor distrust
- Rather don't trust
- Don't trust at all
- Difficult to answer

**Live broadcast of any individual or public official**
- Definitely trust
- Rather trust
- Neither trust nor distrust
- Rather don't trust
- Don't trust at all
- Difficult to answer

APR Group
Do you watch TV at all?

- Yes: 87%
- No: 13%

On average how long do you watch TV on weekdays?

- Up to 1 hour: 21%
- 1-3 hours: 26%
- 3-5 hours: 16%
- More than 5 hours: 4%
- Don't watch: 4%

On average how long do you watch TV on weekends?

- Up to 1 hour: 24%
- 1-3 hours: 33%
- 3-5 hours: 17%
- More than 5 hours: 4%
- Don't watch: 22%
5. Which of the following local and foreign TV channels do you prefer to watch?

- Shant TV: 24.6%
- Armenia TV: 24.6%
- Public Television of Armenia (1TV): 12.4%
- RTR: 6.1%
- ORT: 5.1%
- Kentron TV: 4.3%
- A TV: 3.0%
- NTV: 2.5%
- Armnews: 2.2%
- Yerkir Media: 2.1%
- H2: 1.7%

n=2748
Table 14. Preferred type of TV channels

<table>
<thead>
<tr>
<th>Type of TV Channel</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public channel in Armenian</td>
<td>78.0%</td>
</tr>
<tr>
<td>Public channel in Russian</td>
<td>14.9%</td>
</tr>
<tr>
<td>News channels</td>
<td>1.9%</td>
</tr>
<tr>
<td>Entertaining channels</td>
<td>1.6%</td>
</tr>
<tr>
<td>Film channels</td>
<td>1.1%</td>
</tr>
<tr>
<td>Local regional TV channel</td>
<td>1.0%</td>
</tr>
<tr>
<td>Student channels</td>
<td>.9%</td>
</tr>
<tr>
<td>Music channels</td>
<td>.5%</td>
</tr>
<tr>
<td>Sports channels</td>
<td>.2%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>
6. Which TV channel do you trust most?

- Shant: 26.6%
- Armenia TV: 21.5%
- Public channel of Armenia (1TV): 13.7%
- None: 11.5%
- Kentron TV: 3.9%
- Other: 3.5%
- Hard to answer: 2.9%
- ORT: 2.8%
- RTR: 2.7%
- Yerkir Media: 2.5%
- A TV: 1.9%
- Armnews: 1.8%
- H2: 1.3%

n=1755
7. Which channel do you distrust the most?

- There is none I distrust: 32.2%
- Not sure: 9.6%
- 5 TV: 9.3%
- Kentron TV: 8.6%
- Public TV channel of Armenia (TV): 6.8%
- Yerkir Media: 6.4%
- H2: 6.1%
- Don't trust any of those: 4.0%
- Armenia TV: 2.8%
- Other: 2.6%
- Armnews: 2.3%
- Shant: 2.3%
- Shoghakat: 1.9%
- A TV: 1.1%
What kind of programs do you watch the most?

- **News**: 21.6%
- **Comedy**: 16.5%
- **Music**: 12.8%
- **Soap operas**: 11.2%
- **Movies**: 9.8%
- **Interviews, debates**: 6.8%
- **Cognitive**: 5.7%
- **Sports**: 5.6%
- **Political**: 4.7%
- **Cultural**: 3.6%
- **Other**: 1.6%

**n=1200**
During the last 2 months you have:

- 0.5% participated in any voting on a TV show
- 0.5% have written a letter or called / applied to any TV company?
- 99% none of the mentioned
To what extent do you agree with the following statements?

- Television is the most reliable source of information: 21.5% Fully agree, 43.3% Rather agree, 19.4% Don't agree at all, 14.2% Rather disagree, 1.6% Not sure.
- Television is an integral part of my everyday life: 33.3% Fully agree, 18.1% Rather agree, 23.4% Don't agree at all, 25.1% Rather disagree, 0.1% Not sure.
- Television provides exciting entertainment: 31.0% Fully agree, 45.9% Rather agree, 14.5% Don't agree at all, 7.8% Rather disagree, 0.8% Not sure.
- Television educates people: 25.7% Fully agree, 39.6% Rather agree, 17.7% Don't agree at all, 15.4% Rather disagree, 1.7% Not sure.
- Television wastes people's time: 13.2% Fully agree, 21.8% Rather agree, 33.5% Don't agree at all, 30.2% Rather disagree, 1.3% Not sure.
- Television distracts people from important issues: 24.0% Fully agree, 28.5% Rather agree, 17.7% Don't agree at all, 27.7% Rather disagree, 2.2% Not sure.
Radio
Do you listen to radio at all?

- Yes: 74%
- No: 26%

n=1200

On average how long do you listen to the radio on weekdays?

- Up to 1 hour: 51%
- 1-3 hours: 22%
- 3-5 hours: 6%
- More than 5 hours: 5%
- Don't listen: 5%

n=307

On average how long do you listen to the radio on weekends?

- Up to 1 hour: 38%
- 1-3 hours: 27%
- 3-5 hours: 10%
- More than 5 hours: 6%
- Don't listen: 18%
- Hard to answer (do not read): 1%

n=307
Which of the following radio channels do you prefer to listen to?

- Public Radio of Armenia: 19.7%
- Radio Liberty: 15.9%
- Aurora: 10.3%
- Van: 7.9%
- Radio Hay: 7.1%
- Radio Jan: 6.7%
- Auto Radio: 6.4%
- Russkoe Radio: 4.9%
- News: 3.0%
- Radio Shanson: 2.6%
- Hard to answer: 2.2%
- Shant: 2.2%
- Europe +: 1.7%
- Voice of America: 1.5%
- Kiss FM: 1.3%
- City FM: 1.3%
- Ardzagank: 1.1%

n=307, total=100%
Which radio channel do you trust most?

- Hard to answer: 18.8%
- Public radio of Armenia: 17.7%
- None: 17.7%
- Radio Liberty: 16.5%
- Aurora: 6.6%
- Van: 5.4%
- Shant: 2.6%
- Radio Jan: 2.0%
- Russkoe Radio: 2.0%
- Radio Hay: 2.0%
- Auto Radio: 1.7%
- News: 1.7%
- Radio Shanson: 1.4%
- Kiss FM: 1.1%
- No need to trust, I listen to music only: 1.1%
- Radio Yerevan: 1.1%

n=307

APR Group
What kind of radio programs do you mainly listen to?

- Musical: 36.9%
- News: 31.6%
- Comedy: 8.3%
- Interviews/ debates: 7.9%
- Cultural: 5.8%
- Educational: 5.0%
- Sports: 2.6%
- Other: 2.0%

n=307
During the last 2 months you have:
- called during live broadcast of any radio program: 4% (1% of respondents)
- written a letter or called/ applied to any radio company: 1% (0.33% of respondents)
- none of the mentioned (do not read): 95% (307 respondents)
To what extent do you agree with the following statements?

- Radio is the most reliable source of information
  - Fully agree: 22.1
  - Rather agree: 48.9
  - Rather disagree: 17.9
  - Don't agree at all: 9.1
  - Not sure: 2.0

- Radio is an integral part of my everyday life
  - Fully agree: 22.8
  - Rather agree: 21.5
  - Rather disagree: 24.4
  - Don't agree at all: 30.6
  - Not sure: 0.7

- Radio provides exciting entertainment
  - Fully agree: 29.3
  - Rather agree: 49.8
  - Rather disagree: 13.4
  - Don't agree at all: 12.1
  - Not sure: 7.2

- Radio educates people
  - Fully agree: 29.3
  - Rather agree: 39.4
  - Rather disagree: 16.3
  - Don't agree at all: 12.1
  - Not sure: 2.9

- Radio wastes people's time
  - Fully agree: 2.6
  - Rather agree: 6.8
  - Rather disagree: 31.9
  - Don't agree at all: 57.0
  - Not sure: 1.6

- Radio distracts people from important issues
  - Fully agree: 5.5
  - Rather agree: 13.4
  - Rather disagree: 25.7
  - Don't agree at all: 52.4
  - Not sure: 2.9
Print media
Do you read newspapers at all?

- **Yes**: 85%
- **No**: 15%

On average how long do you read newspapers on weekdays?

- **Up to 1 hour**: 76%
- **1-3 hours**: 11%
- **3-5 hours**: 8%
- **More than 5 hours**: 4%
- **Don't read**: 1%

- **Don't read**: 1%

On average how long do you read newspapers on weekends?

- **Up to 1 hour**: 5%
- **1-3 hours**: 23%
- **Don't read**: 11%
- **More than 5 hours**: 61%
- **Not sure (do not answer)**: 5%
Which of the following newspapers do you mostly read?

<table>
<thead>
<tr>
<th>Newspaper</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Haykakan Zhamanak</td>
<td>15.1%</td>
</tr>
<tr>
<td>Aravot</td>
<td>11.8%</td>
</tr>
<tr>
<td>Hraparak</td>
<td>7.5%</td>
</tr>
<tr>
<td>Iravunk</td>
<td>7.2%</td>
</tr>
<tr>
<td>Eter</td>
<td>6.9%</td>
</tr>
<tr>
<td>Local, regional</td>
<td>4.9%</td>
</tr>
<tr>
<td>Golos Armenii</td>
<td>4.3%</td>
</tr>
<tr>
<td>Azg</td>
<td>4.3%</td>
</tr>
<tr>
<td>Hayastani Hanrapetutiun</td>
<td>4.3%</td>
</tr>
<tr>
<td>Hingshabty</td>
<td>3.9%</td>
</tr>
<tr>
<td>Zhoghovurd</td>
<td>3.9%</td>
</tr>
<tr>
<td>168 hours</td>
<td>3.9%</td>
</tr>
<tr>
<td>Hard to answer</td>
<td>3.6%</td>
</tr>
<tr>
<td>Hayots Ashkhar</td>
<td>3.0%</td>
</tr>
<tr>
<td>Krtutium</td>
<td>2.6%</td>
</tr>
<tr>
<td>Argumenty i Fakty</td>
<td>2.3%</td>
</tr>
<tr>
<td>TV Mol</td>
<td>2.0%</td>
</tr>
<tr>
<td>Football+, Sport</td>
<td>1.6%</td>
</tr>
<tr>
<td>Chorord ishkhanutyun</td>
<td>1.3%</td>
</tr>
<tr>
<td>Zinvor</td>
<td>1.0%</td>
</tr>
<tr>
<td>Shrjapat</td>
<td>1.0%</td>
</tr>
<tr>
<td>Past</td>
<td>1.0%</td>
</tr>
</tbody>
</table>

n=180
Which newspaper do you trust most?

- Not sure: 18.3%
- Haykakan Zhamanak: 11.2%
- Iravunk: 10.0%
- Aravot: 10.0%
- Don't trust any of them: 8.3%
- Hraparak: 5.4%
- Hayastani Hanrapetutiun: 5.0%
- Local, regional: 3.7%
- Hingshabty: 3.3%
- Azg: 3.3%
- Eter: 2.5%
- Zhoghovurd: 2.5%
- Golos Armenii: 2.5%
- Education: 2.1%
- 168 Hours: 2.1%
- TV Mol: 1.2%
- Football+, Sport: 1.2%
- Shrjapat: 1.2%

n=180
Which newspaper do you trust least?

- There is no such newspaper: 38.5%
- Not sure: 28.2%
- I trust none: 8.2%
- Iravunk: 3.6%
- Chorord Ishkhanutyun: 3.1%
- Aravot: 3.1%
- Hraparak: 3.1%
- Hayastani Hanrapetutiun: 3.1%
- 168 Hours: 2.6%
- Haykakan Zhamanak: 2.1%
- Golos Armenii: 1.5%
- Past: 1.5%
- Hayots Ashkhar: 1.0%

n=180
What kind of articles do you mainly read?

- **Analytical articles on domestic policy**: 20.2%
- **Analytical articles on foreign policy**: 16.5%
- **Cultural**: 15.7%
- **Educational**: 12.7%
- **Interviews on domestic policy**: 11.5%
- **Sports**: 9.5%
- **Interviews on foreign policy**: 8.5%
- **Other**: 5.5%

n=180
Have written or called / applied to any newsroom over the last 2 months?

- **No**: 99%
- **Not sure (do not read)**: 1%
To what extent do you agree with the following statements?

- Print media is the most reliable source of information:
  - Fully agree: 21.1%
  - Rather agree: 38.3%
  - Rather disagree: 18.3%
  - Don't agree at all: 17.2%
  - Not sure (do not read): 5.0%

- Print media is an integral part of my everyday life:
  - Fully agree: 14.4%
  - Rather agree: 18.3%
  - Rather disagree: 30.6%
  - Don't agree at all: 36.7%
  - Not sure (do not read): .0%

- Print media provides exciting entertainment:
  - Fully agree: 17.2%
  - Rather agree: 37.8%
  - Rather disagree: 26.1%
  - Don't agree at all: 15.6%
  - Not sure (do not read): 3.3%

- Print media educates people:
  - Fully agree: 28.9%
  - Rather agree: 44.4%
  - Rather disagree: 12.8%
  - Don't agree at all: 11.1%
  - Not sure (do not read): 2.8%

- Print media wastes people's time:
  - Fully agree: 5.0%
  - Rather agree: 11.1%
  - Rather disagree: 29.4%
  - Don't agree at all: 51.1%
  - Not sure (do not read): 3.3%

- Print media distracts people from important issues:
  - Fully agree: 8.3%
  - Rather agree: 10.6%
  - Rather disagree: 20.6%
  - Don't agree at all: 56.1%
  - Not sure (do not read): 4.4%
Internet
Do you use the Internet?

- **Yes**: 74%
- **No**: 26%

**On average how much time do you spend on the Internet on weekdays**

- Up to 1 hour: 29%
- 1-3 hours: 35%
- 3-5 hours: 17%
- More than 5 hours: 21%
- Don't use: 4%
- Hard to answer (do not read): 1%

**On average how much time do you spend on the Internet on weekends**

- Up to 1 hour: 24%
- 1-3 hours: 21%
- 3-5 hours: 17%
- More than 5 hours: 33%
- Don't use: 24%
- Not sure (do not read): 1%
Reasons for not using the Internet

- Lack of relevant skills: 31.0%
- Lack of desire: 23.4%
- Lack of internet connection: 15.2%
- Lack of required equipment: 14.8%
- Lack of time: 12.6%

n=316

APR Group
What equipment do you use for using the Internet

- Smartphone: 59%
- Computer: 32%
- Tablet: 9%

n=884
Which social networks do you mainly use?

- **Twitter**: 55%
- **VK**: 1%
- **YouTube**: 2%
- **None**: 3%
- **Odnoklassniki**: 7%
- **Instagram**: 13%
- **Facebook**: 19%

n=884
Which social network do you trust most?

- Facebook: 39.6%
- None: 35.3%
- Not sure: 12.2%
- Instagram: 6.9%
- Odnoklassniki: 2.7%
- Twitter: 1.3%
- YouTube: 1.0%

N=884
Online media
Which online media do you mostly prefer?

- None: 20.1%
- Azatutyun.am: 18.1%
- News.am: 10.7%
- Not sure: 9.4%
- 1in.am: 6.1%
- 168.am: 4.3%
- Tert.am: 3.4%
- Aravot.am: 3.2%
- Armlur.am: 2.3%
- Blognews.am: 2.1%
- 24news.am: 1.6%
- Civilnet.am: 1.4%
- Hetq.am: 1.4%
- Lragir.am: 1.3%
- Hraparaks.am: 1.3%
- shamshyan.com: 1.2%
- Slaq.am: 1.1%

N=884
Which online media do you mostly trust

- None: 22.0%
- Not sure: 21.5%
- Azatutyun.am: 17.7%
- News.am: 7.8%
- 1in.am: 4.3%
- 168.am: 3.3%
- Aravot.am: 1.8%
- shamshyan.com: 1.7%
- Tert.am: 1.6%
- Blognews.am: 1.5%
- Hetq.am: 1.2%
- Civilnet.am: 1.2%
- mamul.am: 1.1%
- Armlur.am: 1.1%
- None: 0.0%
Which Internet media do you distrust most?

- Not sure: 34.4%
- There is none I distrust: 30.2%
- None: 7.7%
- Blognews.am: 4.6%
- News.am: 2.7%
- 168.am: 2.7%
- Slaq.am: 2.1%
- 7or.am: 1.4%
- Tert.am: 1.3%
- Hraparak.am: 1.0%
Which websites do you visit on a daily basis by typing the site address into the search engine?

- None: 55.5%
- Other: 11.3%
- Azatutyun.am: 11.0%
- News.am: 5.7%
- Not sure: 4.9%
- 1in.am: 2.0%
- Tert.am: 1.6%
- shamshyan.com: 1.5%
- Blognews.am: 1.3%
- None
Note your main activities on the Internet by priority

- Following news: 29.6%
- Communicating with friends through messages: 21.6%
- Reading materials on different topics: 13.1%
- Sharing news: 7.9%
- Playing games: 6.0%
- Liking different posts: 4.9%
- Participating in discussions by writing comments: 3.4%
- Completing different tests: 3.1%
- Looking for events: 2.3%
- Going live: 1.4%
- Writing posts on issues of public importance: 1.2%
- Writing posts on personal topics: 1.2%

APR Group
What actions have you carried out on the Internet during the last 3 days?

- Following news: 34.0%
- Communicating with friends through messages: 24.2%
- Making video/ audio calls: 9.3%
- Sharing news: 6.7%
- Playing games: 4.5%
- Liking different posts: 3.9%
- Participating in discussions by writing comments: 1.8%
- Looking for events: 1.7%
- Completing different tests: 1.3%
- I refuse to answer: 1.0%
- Going live: 1.0%
Have you watched a live broadcast of any public/political figure in the last 6 months

- Yes: 44%
- No: 56%

n=884
Whose live broadcast have you watched in the last 6 months

- Nikol Pashinyan: 61.2%
- Alen Simonyan: 7.4%
- Edmon Marukyan: 6.7%
- Arsen Torosyan: 6.1%
- Arayik Harutyunyan: 5.1%
- Armen Ashotyan: 2.5%
- Narek Malyan: 1.0%
Whose live broadcast do you trust?

- Nikol Pashinyan: 63.7%
- None: 17.5%
- Arsen Torosyan: 4.3%
- Alen Simonyan: 3.1%
- Arayik Harutyunyan: 2.9%
- Edmon Marukyan: 2.1%
If the same material appears on the web both as text and video which one would you prefer?

- Read the text: 60%
- Watch the videos: 37%
- Hard to answer: 3%

n=884
You have recently accessed (clicked) the item you watched / read online because:

- The title was attractive: 56.3%
- The picture was attractive: 12.9%
- You know the person who shared the material in person/ the person is familiar to you: 11.9%
- You trust / support this information source / site: 9.5%
- Not sure: 5.6%
- Other: 3.8%
Before opening any material you generally look at:

- The title of the material disseminated: 47.0%
- Whether you know the person who disseminates the material: 17.2%
- The picture of the material disseminated: 14.4%
- The name of the site disseminating the material: 14.3%
- Not sure: 3.8%
- Other: 3.3%

N=884
How likely is it that you will disseminate any material without fully reading (share) it?

- Very likely: 1%
- Rather likely: 3%
- Rather unlikely: 2%
- Not likely at all: 5%
- Not sure (do not read): 89%

n=884
What kind of information do you mainly receive from the Internet?

- News: 22.3%
- Musical: 15.9%
- Educational: 8.0%
- Sports: 7.1%
- Political: 9.0%
- Comedy: 14.8%
- Musical: 15.9%
- Cultural: 5.4%
- Interviews/ debates: 4.7%
- Other: 4.2%
- Soap operas: 3.2%
<table>
<thead>
<tr>
<th>Reason</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>I don't have relevant skills</td>
<td>30.2%</td>
</tr>
<tr>
<td>I don't want</td>
<td>21.3%</td>
</tr>
<tr>
<td>I don't have Internet connection</td>
<td>15.0%</td>
</tr>
<tr>
<td>I don't have the required equipment</td>
<td>14.1%</td>
</tr>
<tr>
<td>I don't have time</td>
<td>11.8%</td>
</tr>
<tr>
<td>Other</td>
<td>4.9%</td>
</tr>
<tr>
<td>I don't trust</td>
<td>2.7%</td>
</tr>
</tbody>
</table>

Why are you not using the Internet? Please mention the main reasons.
Media Literacy
To what extent do you agree with the following statements?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Fully agree</th>
<th>Rather agree</th>
<th>Rather disagree</th>
<th>Don't agree at all</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet is the most reliable source of information</td>
<td>15.3</td>
<td>35.0</td>
<td>23.6</td>
<td>18.9</td>
<td>7.2</td>
</tr>
<tr>
<td>Internet is an integral part of my everyday life</td>
<td>20.6</td>
<td>19.2</td>
<td>16.9</td>
<td>40.5</td>
<td>2.7</td>
</tr>
<tr>
<td>Internet provides exciting entertainment</td>
<td>23.9</td>
<td>39.6</td>
<td>13.3</td>
<td>14.7</td>
<td>8.5</td>
</tr>
<tr>
<td>Internet educates people</td>
<td>17.2</td>
<td>36.9</td>
<td>20.0</td>
<td>18.2</td>
<td>7.7</td>
</tr>
<tr>
<td>Internet wastes people's time</td>
<td>24.1</td>
<td>26.1</td>
<td>24.5</td>
<td>18.7</td>
<td>6.5</td>
</tr>
<tr>
<td>Internet distracts people from important issues</td>
<td>31.4</td>
<td>30.6</td>
<td>14.8</td>
<td>16.4</td>
<td>6.8</td>
</tr>
</tbody>
</table>
If you need information on a recent domestic political event you will:

- Turn on the TV so you can follow the news: 45.4%
- Log in to Facebook and search the news pages on Facebook: 17.6%
- Access a particular news website: 13.1%
- Log in to Facebook and search for your friends' pages: 11.7%
- Find the official website of a specific institution: 3.2%
- Access a particular official's page: 1.5%
- Other: 5.5%
- Difficult to answer: 2.0%

N=1200
Which of the following statements best characterizes you?

- Usually I know where and from what sources I can find information that interests me: 38.6%
- I can easily find the information I need: 34.0%
- I often ask my relatives or acquaintances to find it: 22.5%
- None of the listed: 3.2%
- Difficult to answer: 1.7%

N=1200
In what language do you usually search for information?:

- Armenian: 74%
- Russian: 20%
- English: 6%

n=1200
Suppose you need to find out, for example, a university phone number (other information), you will give priority to the following:

- Try searching the web (Google, Yandex or other internet search engines): 26.6%
- Try to get it from acquaintances (without the Internet): 27.2%
- Call any directory: 19.2%
- Try to find it online by visiting the official website of the university: 13.2%
- Search for it on the FB official page: 7.2%
- Other: 4.5%
- Ask in Facebook groups/ among friends: 2.2%

N = 1200
Which of the following concepts are familiar to you?

- Computer viruses: 53%
- Information manipulation: 31%
- None: 16%

n=1200
How often do you try to compare information from different sources?

- **Always**: 12%
- **Often**: 29%
- **Sometimes**: 19%
- **Never**: 40%

n=1200
In your opinion...

- Majority of TV channels:
  - Works for the benefit of the private sector / individuals: 43.4%
  - Works for the benefit of our state / society: 24.8%
  - Only transmits information: 18.5%
  - Works for the benefit of a foreign state / society: 1.5%
  - Difficult to answer: 11.8%

- Majority of radio channels:
  - Works for the benefit of the private sector / individuals: 15.9%
  - Works for the benefit of our state / society: 17.1%
  - Only transmits information: 13.2%
  - Works for the benefit of a foreign state / society: 0.6%
  - Difficult to answer: 53.3%

- Majority of printed newspapers:
  - Works for the benefit of the private sector / individuals: 19.8%
  - Works for the benefit of our state / society: 13.1%
  - Only transmits information: 9.7%
  - Works for the benefit of a foreign state / society: 0.6%
  - Difficult to answer: 56.9%

- Majority of online media:
  - Works for the benefit of the private sector / individuals: 33.1%
  - Works for the benefit of our state / society: 14.9%
  - Only transmits information: 16.9%
  - Works for the benefit of a foreign state / society: 1.7%
  - Difficult to answer: 33.4%
Which of the following statements do you agree with?

- The Internet is primarily a means of entertainment and communication
- The Internet is primarily a means of getting professional and educational information
- Difficult to answer

N=1200
Which of these concepts is familiar to you?

- Internet addiction: 31.4%
- Information wars: 22.3%
- Plagirism: 16.4%
- Compromising material (information damaging reputation/rating): 16.3%
- None: 13.7%

N=1200
To what extent do the following statements characterize you:

1. I can easily distinguish that information contains advertising
   - Fully characterizes: 46.2%
   - Partly characterizes: 33.1%
   - Partly doesn't characterize: 4.7%
   - Absolutely doesn't characterize: 12.3%
   - Difficult to answer: 3.7%

2. I am used to believing in what is said on television, radio or in newspapers
   - Fully characterizes: 11.2%
   - Partly characterizes: 25.6%
   - Partly doesn't characterize: 18.1%
   - Absolutely doesn't characterize: 44.5%
   - Difficult to answer: 0.7%

3. There have been times when I have suffered from incorrect information from the mass media
   - Fully characterizes: 5.4%
   - Partly characterizes: 10.4%
   - Partly doesn't characterize: 3.4%
   - Absolutely doesn't characterize: 79.4%
   - Difficult to answer: 1.3%

4. I often feel tired of big volume of information
   - Fully characterizes: 26.7%
   - Partly characterizes: 26.1%
   - Partly doesn't characterize: 8.9%
   - Absolutely doesn't characterize: 37.2%
   - Difficult to answer: 1.1%
In your opinion as a result of using the Internet...

- User's personal information is not collected: 22%
- The personal information of the user is always collected: 46%
- Difficult to answer: 32%

n=1200
Which of the following statements do you agree with?

- The Internet allows to keep anonymity and user's identity
- Anonymity on the Internet is deceptive
- Difficult to answer

N=1200
Which of the following statements do you agree with?

- Information posted by a person on the Internet cannot negatively affect him: 23.0%
- Information posted by a person on the web can affect him: 63.6%
- Difficult to answer: 13.4%

N=1200
Which of the following statements do you agree with?

- It is not permissible to provide your own passwords and codes to anyone
  - Percentage: 89.4%

- It is not risky to give your own passwords and codes to a third party
  - Percentage: 2.2%

- Difficult to answer
  - Percentage: 8.4%

N=1200
Who or what groups do you talk to about the following topics?

- **On the economic, social and legal issues of the country**
  - Family members/ relatives: 43.8%
  - Friends/ colleagues: 29.2%
  - Neighbours: 13.3%
  - You don’t talk/ argue about this topics: 10.7%
  - With people you don't know: 1.4%

- **On crime news**
  - Family members/ relatives: 38.3%
  - Friends/ colleagues: 27.8%
  - Neighbours: 13.5%
  - You don’t talk/ argue about this topics: 18.9%
  - With people you don't know: 0.8%

- **On domestic political views**
  - Family members/ relatives: 40.2%
  - Friends/ colleagues: 28.1%
  - Neighbours: 12.2%
  - You don’t talk/ argue about this topics: 17.7%
  - With people you don't know: 0.9%
Suppose you have to go a long way with a stranger, during a conversation you have found that he/she has an opinion / position contrary to your political preferences. You will...

- Start a discussion to know their opinion better
- Start a discussion to change their opinion
- Avoid discussion
- Difficult to answer

n=1200
Can you please tell where you learned about the following events?

- About the resignation of Serzh Sargsyan from the post of Prime Minister
- About the results of Manvel Grigoryan’s house search
- About the arrest of Robert Kocharyan
- About wiretapping of conversation between SIS chief Sasun Khachatryan and NSS chief Artur Vanetsyan

**Source Distribution**

- Friends/colleagues/neighbours
- Family members
- Radio
- Television
- Print media (newspapers)
- Social networks
- Online media
- Rally participants/strangers, random people
- Difficult to answer

<table>
<thead>
<tr>
<th>Event</th>
<th>Friends/colleagues/neighbours</th>
<th>Family members</th>
<th>Radio</th>
<th>Television</th>
<th>Print media (newspapers)</th>
<th>Social networks</th>
<th>Online media</th>
<th>Rally participants/strangers, random people</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>About the resignation of Serzh Sargsyan from the post of Prime Minister</td>
<td>8.0</td>
<td>2.8</td>
<td>2.2</td>
<td>53.8</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>16.9</td>
<td>9.7</td>
</tr>
<tr>
<td>About the results of Manvel Grigoryan’s house search</td>
<td>5.4</td>
<td>1.2</td>
<td>1.8</td>
<td>57.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>23.4</td>
<td>2.3</td>
</tr>
<tr>
<td>About the arrest of Robert Kocharyan</td>
<td>5.7</td>
<td>1.6</td>
<td>2.0</td>
<td>53.1</td>
<td>0.3</td>
<td>0.0</td>
<td>0.0</td>
<td>26.1</td>
<td>1.7</td>
</tr>
<tr>
<td>About wiretapping of conversation between SIS chief Sasun Khachatryan and NSS chief Artur Vanetsyan</td>
<td>3.4</td>
<td>1.1</td>
<td>1.2</td>
<td>49.4</td>
<td>0.2</td>
<td>8.2</td>
<td>0.3</td>
<td>26.8</td>
<td>9.4</td>
</tr>
</tbody>
</table>
Do you try to find the source of the news you are interested in or check their authenticity for the following events?

- Everyday life (about the lives of friends):
  - Yes: 38.1%
  - No: 60.6%
  - Difficult to answer: 1.3%

- Social and economic situation of the country:
  - Yes: 40.5%
  - No: 57.8%
  - Difficult to answer: 1.7%

- Incidents / accidents / emergencies / crimes:
  - Yes: 41.5%
  - No: 57.0%
  - Difficult to answer: 1.5%

- Domestic political events:
  - Yes: 36.6%
  - No: 62.3%
  - Difficult to answer: 1.1%

- Foreign policy:
  - Yes: 35.1%
  - No: 64.2%
  - Difficult to answer: 0.7%
Can you please tell where or from whom you try to find the source or authenticity of the information you are interested in?

- Television: 24.0%
- Friends/colleagues/neighbors: 23.6%
- Social networks: 20.7%
- Online media: 16.2%
- Family members: 12.1%
- Radio: 1.4%
- Print media (newspapers): 1.0%

N=1200
Which of the following statements do you think is true?

<table>
<thead>
<tr>
<th>Statement</th>
<th>It is true</th>
<th>It is untrue</th>
<th>Haven't heard such a statement</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nikol Pashinyan's government receives grants from the George Soros Open</td>
<td>7.9</td>
<td>18.4</td>
<td>60.7</td>
<td>13.1</td>
</tr>
<tr>
<td>Society Foundations.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gagik Tsarukyan has been summoned to the Special Investigation Service</td>
<td></td>
<td></td>
<td>42.1</td>
<td>11.3</td>
</tr>
<tr>
<td>Manvel Grigoryan's deterrence has been changed and he is now free.</td>
<td>13.0</td>
<td>47.6</td>
<td>30.1</td>
<td>9.3</td>
</tr>
<tr>
<td>Manvel Grigoryan's deterrence has been changed and he is now free.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gagik Harutyunyan has resigned as chairman of the Supreme Judicial Council.</td>
<td>53.4</td>
<td>2.4</td>
<td>37.3</td>
<td>6.9</td>
</tr>
<tr>
<td>Gagik Harutyunyan has resigned as chairman of the Supreme Judicial Council.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Abovyan's newly elected mayor is Gagik Tsarukyan's son-in-law.</td>
<td>19.8</td>
<td>14.6</td>
<td>49.7</td>
<td>15.9</td>
</tr>
<tr>
<td>Vitaly Balasanyan has been dismissed from the post of Secretary of the</td>
<td>37.6</td>
<td>3.1</td>
<td>45.4</td>
<td>13.9</td>
</tr>
<tr>
<td>Security Council of Artsakh Republic to run for president in the Artsakh presidential...</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
How likely is it that you will differentiate true news from false news?

- Very likely: 17%
- Likely: 38%
- Little likely: 8%
- Not likely at all: 4%
- Difficult to answer: 17%

n=1200
Which of the following statements do you agree with?

- Refuse to answer: 1.2%
- Difficult to answer: 5.9%
- The activities of the former authorities should be left in the past: 11.9%
- Public punishment shall be applied to the former authorities: 20.8%
- The activities of the former authorities must be held legally accountable: 60.1%

N=1200
Which of the following statements do you agree with?

- We should not divide people into "blacks" and "whites" (43.3%)
- First of all we need to understand who the "blacks" are and "lay them out onto the asphalt..." (10.1%)
- First of all we need to understand who the "blacks" are and hold them legally accountable (35.8%)
- Not sure (9.3%)
- Refuse to answer (1.5%)
Level of media literacy by regions and in Yerevan
Media literacy level index by settlement and gender

Media literacy index by type of settlement

- Urban: 18.5
- Rural: 11.3

Media literacy index by sex

- Male: 20.3
- Female: 14.5
Media literacy index by age groups

- 18-25 years old: 24
- 26-35 years old: 26
- 36-45 years old: 18.7
- 45-60 years old: 12.5
- 61 and older: 7.4
Media literacy index by education level

Elementary: -12.7
Incomplete secondary: 3.6
Secondary: 10.4
Secondary vocational school: 14.9
Higher (without Master's degree): 25
Higher /Academic degree: 29.3
Media literacy index by average monthly income

- Up to AMD 35000: 7.7
- From 35001 up to AMD 65000: 10.5
- From 65001 up to AMD 150000: 13.9
- From 150001 up to AMD 350000: 21.2
- Higher than AMD 350001: 28.1
“Suppose you have to go a long way with a stranger, during a conversation you find out that he/she has a position contrary to your political preferences. You will...”

media literacy index
Media literacy index by 5 political parties and alliances

- Prosperous Armenia Party: 13.40
- "My Step" political alliance: 13.70
- Bright Armenia party: 17.10
- Armenian Revolutionary Federation Dashnaktsutyun: 24.30
- Armenian Revolutionary Federation Dashnaktsutyun: 36.10

Source: APR Group
Political criteria
How do you think citizens of Armenia like you and me can influence politics?

- Voting in elections: 24.1%
- Serving as an example by unconditional adherence to the law: 13.7%
- Participating in demonstrations / rallies: 13.0%
- Nothing: 11.0%
- Self-education and educational activities: 9.4%
- Blocking roads: 4.1%
- Difficult to answer: 3.9%
- Participating in public debates, NA hearings, Council of Elders': 3.4%
- Being involved / working with new / current government and...: 2.7%
- Information on social, political issues online: 2.7%
- Reporting corruption offenses (to the Police): 2.5%
- Signing petitions (also electronically): 2.1%
- Going on strike: 2.1%
- Being elected and / or nominated for National Assembly, Council...: 1.2%
- Speaking in the media: 1.0%

n=1200
How has your family's socio-economic situation changed over the last 6 months?

- 18% Greatly improved
- 10% Somewhat improved
- 5% Nothing has changed / remained the same
- 1% Somewhat worsened
- 1% Greatly worsened

How do you see the future of the country?:

- 61% The situation is getting better
- 11% Nothing changes
- 28% The situation is getting worse

Is Armenia on the right or the wrong path?:

- 44% Absolutely right
- 16% Generally right
- 9% Generally wrong
- 7% Absolutely wrong
- 24% Hard to answer (do not read)
How would you evaluate the socioeconomic status of your family?

- Very good: 1%
- Good: 14%
- Average: 69%
- Bad: 7%
- Very bad: 9%

n=1200
If you had the opportunity, would you leave for permanent residence abroad?

- Definitely not: 59.4%
- Definitely yes (I even take steps): 20.0%
- Probably yes: 11.0%
- Probably not: 8.6%
- Difficult to answer: 1.1%
Name 3 political/public figures you admire by priority

- Nikol Pashinyan (RA Prime Minister)
- Armen Sargsyan (RA President)
- Gagik Tsarukyan
- Artur Vanetsyan (RA NSS Director)
- Ararat Mirzoyan
- Edmon Marukyan
- Alen Simonyan
- Davit Tonoyan (RA Minister of Defense)
- Hayk Marutyan (Yerevan Mayor)
- Arsen Torosyan (RA Minister of Healthcare)
- Naira Zohrabyan
- Difficult to answer
- Artak Zeynalyan
- Mane Tandilyan
- Valeriy Osipyan (RA Head of Police)
- Karen Karapetyan (former RA prime minister)
- Robert Kocharyan
- Lilit Makunts
- Zaruhi Postanjyan
- Arayik Harutyunyan (RA Minister of Education and Science)
- Raffi Hovhannisyan
- Eduard Sharmazanov
- Arpine Hovhannisyan
- Armen Ashotyan
- Serzh Sargsyan

None: 21.9%
No one: 19.5%

Other responses include:
- Karen Karapetyan: 54.8%
- Armin Ashotyan: 18.5%
- Arpine Hovhannisyan: 11.3%
- Eduard Sharmazanov: 9.6%
- Robert Kocharyan: 5.0%
- Armen Ashotyan: 4.9%
- Hayk Marutyan: 4.3%
- Ararat Mirzoyan: 3.9%
- Manu Connors: 3.5%
- Difficult to answer: 3.3%
- Artak Zeynalyan: 3.2%
- Mane Tandilyan: 2.8%
- Valery Osipyan: 2.5%
- Karen Karapetyan: 2.0%
- Robert Kocharyan: 1.9%
- Lilit Makunts: 1.9%
- Zaruhi Postanjyan: 1.7%
- Arayik Harutyunyan: 1.4%
- Raffi Hovhannisyan: 1.3%
- Eduard Sharmazanov: 1.1%
- Arpine Hovhannisyan: 1.1%
- Armen Ashotyan: 1.1%
- Serzh Sargsyan: 1.0%
Mention 3 political/public figures you dislike by priority

- None: 27.3%
- Serzh Sargsyan: 26.1%
- Armen Ashotyan: 26.1%
- Eduard Sharmazanov: 22.3%
- Robert Kocharyan: 22.1%
- Difficult to answer: 9.8%
- Levon Ter-Petrosyan: 8.3%
- Artur Baghdasaryan: 6.5%
- Arpine Hovhannisyan: 5.9%
- Gagik Tsarukyan: 3.9%
- Hovik Abrahamyan: 3.5%
- Zaruhi Postanjyan: 3.1%
- Nikol Pashinyan (RA Prime Minister): 2.5%
- Naira Zohrabyan: 2.5%
- Ararat Mirzoyan: 2.3%
- Edmon Marukyan: 2.3%
- Refuse to answer: 2.2%
- Alen Simonyan: 2.0%
- Hayk Marutyan (Yerevan Mayor): 1.3%
- Karen Karapetyan (former RA Prime Minister): 1.3%
- Arayik Harutyunyan (RA Minister of Education and Science): 1.2%
- Taron Margaryan: 1.1%
If Parliamentary elections were held this Sunday which political party or bloc would you vote for?

- "MY STEP" party alliance (Nikol Pashinyan): 60.9%
- I would not participate: 10.7%
- Prosperous Armenia Party (Gagik Tsarukyan): 8.4%
- Difficult to answer: 7.7%
- Will make my ballot paper invalid: 2.7%
- Bright Armenia Party (Edmon Marukyan): 2.5%
- Refuse to answer: 1.6%
- Republican Party of Armenia (RPA): 1.5%
- Armenian Revolutionary Federation (ARF): 1.2%
If Parliamentary elections were held this Sunday which political party or bloc would you vote for?
(only answers of the respondents having the right to vote)

- "MY STEP" Party Alliance (Nikol Pashinyan): 68.1%
- Prosperous Armenia Party (Gagik Tsarukyan): 9.4%
- Difficult to answer: 8.7%
- Will make my ballot paper invalid: 3.0%
- Bright Armenia Party (Edmon Marukyan): 2.8%
- Refuse to answer: 1.8%
- Republican Party of Armenia (RPA): 1.7%
- Armenian Revolutionary Federation (ARF): 1.4%
In your opinion who would act like you?

- My friends/colleagues: 2.8%
- My family members: 8.3%
- Many residents of our community (district, village, city): 8.8%
- Few: 9.7%
- Not sure: 15.9%
- Majority of RA population: 53.8%

N=1200
<table>
<thead>
<tr>
<th>Institution</th>
<th>Greatly trust</th>
<th>Somewhat trust</th>
<th>Don't really trust</th>
<th>Don't trust at all</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>RA National Assembly</td>
<td>8.1</td>
<td>49.9</td>
<td>20.4</td>
<td>18.9</td>
<td>275%</td>
</tr>
<tr>
<td>RA President</td>
<td>45.5</td>
<td>37.6</td>
<td>4.3</td>
<td>8.4</td>
<td>4.2</td>
</tr>
<tr>
<td>RA Government</td>
<td>18.6</td>
<td>53.8</td>
<td>11.2</td>
<td>14.0</td>
<td>2.5</td>
</tr>
<tr>
<td>RA Prime Minister</td>
<td>52.8</td>
<td>32.4</td>
<td>4.4</td>
<td>9.2</td>
<td>12.2</td>
</tr>
<tr>
<td>RA Judicial System</td>
<td>6.6</td>
<td>31.8</td>
<td>18.2</td>
<td>35.6</td>
<td>7.8</td>
</tr>
<tr>
<td>Parties</td>
<td>1.9</td>
<td>40.0</td>
<td>22.0</td>
<td>29.2</td>
<td>6.8</td>
</tr>
<tr>
<td>RA Police</td>
<td>17.4</td>
<td>50.9</td>
<td>10.2</td>
<td>19.2</td>
<td>2.3</td>
</tr>
<tr>
<td>RA National Security Service</td>
<td>34.8</td>
<td>43.6</td>
<td>5.8</td>
<td>10.9</td>
<td>4.8</td>
</tr>
<tr>
<td>RA Armed Forces</td>
<td>60.4</td>
<td>30.4</td>
<td>2.8</td>
<td>1.5</td>
<td></td>
</tr>
<tr>
<td>Mass media</td>
<td>7.2</td>
<td>44.9</td>
<td>19.7</td>
<td>25.0</td>
<td>3.2</td>
</tr>
<tr>
<td>Human rights NGOs</td>
<td>6.8</td>
<td>47.9</td>
<td>11.0</td>
<td>20.2</td>
<td>14.1</td>
</tr>
</tbody>
</table>
Positions on Foreign Policy

APR Group
Do you think Armenia should be a member of…?

n=1200

- European institutions (European Union): 20.8%
- Eurasian Union (EAEU): 15.0%
- Both: 38.1%
- None: 8.6%
- Difficult to answer: 17.2%
Suppose you have to go a long way with a stranger, during a conversation you have found out that he/she has an opinion / position contrary to your political preferences. You will... preferred international membership of the Republic of Armenia

- EU: 66.0%
- EAEU: 63.9%
- Both: 63.8%
- None: 60.0%

Options:
- talk to learn their opinion better
- talk to change their opinion
- try to avoid the topic
In your opinion, what is the attitude of the states mentioned below towards the Republic of Armenia?

<table>
<thead>
<tr>
<th>Country</th>
<th>Friendly</th>
<th>Not friendly (hostile)</th>
<th>Neutral</th>
<th>Difficult to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>France</td>
<td>80</td>
<td>1</td>
<td>14</td>
<td>5</td>
</tr>
<tr>
<td>Russian Federation (Russia)</td>
<td>67</td>
<td>6</td>
<td>22</td>
<td>5</td>
</tr>
<tr>
<td>Iran</td>
<td>50</td>
<td>5</td>
<td>35</td>
<td>10</td>
</tr>
<tr>
<td>Germany</td>
<td>48</td>
<td>4</td>
<td>37</td>
<td>11</td>
</tr>
<tr>
<td>Georgia</td>
<td>46</td>
<td>10</td>
<td>39</td>
<td>5</td>
</tr>
<tr>
<td>United States of America (USA)</td>
<td>40</td>
<td>5</td>
<td>45</td>
<td>10</td>
</tr>
<tr>
<td>England (Great Britain)</td>
<td>33</td>
<td>5</td>
<td>46</td>
<td>16</td>
</tr>
<tr>
<td>Belarus</td>
<td>30</td>
<td>12</td>
<td>43</td>
<td>15</td>
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<tr>
<td>Kazakhstan</td>
<td>27</td>
<td>12</td>
<td>42</td>
<td>19</td>
</tr>
<tr>
<td>Turkey</td>
<td>1</td>
<td>86</td>
<td>11</td>
<td>2</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>0</td>
<td>97</td>
<td>0</td>
<td>21</td>
</tr>
</tbody>
</table>

n=1200, %
Preferences to international organizations according to the main sources of information

- **Print media**
  - European Union: 19.4%
  - Eurasian Economic Union: 25.8%
  - Both: 38.7%
  - None: 7.6%

- **Internet**
  - European Union: 22.4%
  - Eurasian Economic Union: 14.0%
  - Both: 39.0%
  - None: 9.1%

- **Radio**
  - European Union: 17.1%
  - Eurasian Economic Union: 14.5%
  - Both: 42.1%
  - None: 6.6%

- **TV**
  - European Union: 19.5%
  - Eurasian Economic Union: 16.6%
  - Both: 37.6%
  - None: 7.6%
<table>
<thead>
<tr>
<th>Media Type</th>
<th>EU</th>
<th>EAEU</th>
<th>Both</th>
<th>None</th>
</tr>
</thead>
<tbody>
<tr>
<td>Armenia TV</td>
<td>20.4%</td>
<td>15.9%</td>
<td>39.0%</td>
<td>7.2%</td>
</tr>
<tr>
<td>Shant</td>
<td>22.1%</td>
<td>15.5%</td>
<td>39.5%</td>
<td>6.0%</td>
</tr>
<tr>
<td>Public TV (H1)</td>
<td>19.5%</td>
<td>16.2%</td>
<td>44.8%</td>
<td>6.2%</td>
</tr>
<tr>
<td>RTR</td>
<td>27.1%</td>
<td>16.7%</td>
<td>47.9%</td>
<td>4.2%</td>
</tr>
<tr>
<td>ORT</td>
<td>20.4%</td>
<td>24.5%</td>
<td>30.6%</td>
<td>16.3%</td>
</tr>
<tr>
<td>Facebook</td>
<td>23.1%</td>
<td>16.1%</td>
<td>41.6%</td>
<td>7.5%</td>
</tr>
<tr>
<td>Instagram</td>
<td>36.9%</td>
<td>13.8%</td>
<td>33.8%</td>
<td>4.6%</td>
</tr>
<tr>
<td>Odnoklassniki</td>
<td>28.0%</td>
<td>16.0%</td>
<td>40.0%</td>
<td>4.0%</td>
</tr>
<tr>
<td>Azatutyun.am</td>
<td>20.0%</td>
<td>20.0%</td>
<td>20.0%</td>
<td>20.0%</td>
</tr>
<tr>
<td>News.am</td>
<td>51.9%</td>
<td>3.7%</td>
<td>40.7%</td>
<td>3.7%</td>
</tr>
<tr>
<td>1in.am</td>
<td>37.5%</td>
<td>12.5%</td>
<td>25.0%</td>
<td>12.5%</td>
</tr>
<tr>
<td>168.am</td>
<td>25.9%</td>
<td>11.1%</td>
<td>48.1%</td>
<td>11.1%</td>
</tr>
<tr>
<td>Tert.am</td>
<td>46.2%</td>
<td>15.4%</td>
<td>30.8%</td>
<td>7.7%</td>
</tr>
</tbody>
</table>
Linguistic preferences of those who opted for membership to this or that organization while using television and the Internet

<table>
<thead>
<tr>
<th></th>
<th>EU</th>
<th>EAEU</th>
<th>Both</th>
<th>Neither</th>
<th>Difficult to answer</th>
<th>Refuse to answer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Television</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Armenian</td>
<td>12.8%</td>
<td>9.4%</td>
<td>22.7%</td>
<td>5.3%</td>
<td>10.9%</td>
<td>0.2%</td>
</tr>
<tr>
<td>Russian</td>
<td>7.1%</td>
<td>5.3%</td>
<td>14.5%</td>
<td>3.1%</td>
<td>4.8%</td>
<td>0.0%</td>
</tr>
<tr>
<td>English</td>
<td>0.9%</td>
<td>0.3%</td>
<td>1.2%</td>
<td>0.3%</td>
<td>0.3%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Doesn’t matter</td>
<td>0.2%</td>
<td>0.1%</td>
<td>0.2%</td>
<td>0.1%</td>
<td>0.1%</td>
<td>0.1%</td>
</tr>
<tr>
<td>Other foreign language</td>
<td>0.1%</td>
<td>0.1%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td><strong>Internet</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Armenian</td>
<td>13.3%</td>
<td>7.4%</td>
<td>21.4%</td>
<td>5.0%</td>
<td>9.7%</td>
<td>0.3%</td>
</tr>
<tr>
<td>Russian</td>
<td>7.5%</td>
<td>5.2%</td>
<td>14.0%</td>
<td>3.2%</td>
<td>4.9%</td>
<td>0.0%</td>
</tr>
<tr>
<td>English</td>
<td>1.8%</td>
<td>1.1%</td>
<td>2.6%</td>
<td>0.6%</td>
<td>0.9%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Doesn’t matter</td>
<td>0.1%</td>
<td>0.1%</td>
<td>0.3%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other foreign language</td>
<td>0.3%</td>
<td>0.1%</td>
<td>0.1%</td>
<td>0.0%</td>
<td>0.1%</td>
<td>0.1%</td>
</tr>
</tbody>
</table>
Socio-demographic data of those who opted for membership to this or that institution

<table>
<thead>
<tr>
<th>Age</th>
<th>EU</th>
<th>EAEU</th>
<th>Both</th>
<th>Neither</th>
</tr>
</thead>
<tbody>
<tr>
<td>18-25</td>
<td>14.4%</td>
<td>12.2%</td>
<td>11.6%</td>
<td>11.7%</td>
</tr>
<tr>
<td>26-35</td>
<td>23.6%</td>
<td>15.6%</td>
<td>20.0%</td>
<td>27.2%</td>
</tr>
<tr>
<td>36-45</td>
<td>15.2%</td>
<td>18.9%</td>
<td>18.2%</td>
<td>17.5%</td>
</tr>
<tr>
<td>46-55</td>
<td>14.4%</td>
<td>11.7%</td>
<td>11.8%</td>
<td>13.6%</td>
</tr>
<tr>
<td>56-65</td>
<td>16.8%</td>
<td>20.6%</td>
<td>19.7%</td>
<td>16.5%</td>
</tr>
<tr>
<td>Older than 65</td>
<td>15.6%</td>
<td>21.1%</td>
<td>18.6%</td>
<td>13.6%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Sex</th>
<th>EU</th>
<th>EAEU</th>
<th>Both</th>
<th>Neither</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>35.2%</td>
<td>41.7%</td>
<td>37.5%</td>
<td>34.0%</td>
</tr>
<tr>
<td>Female</td>
<td>64.8%</td>
<td>58.3%</td>
<td>62.5%</td>
<td>66.0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Type of settlement</th>
<th>EU</th>
<th>EAEU</th>
<th>Both</th>
<th>Neither</th>
</tr>
</thead>
<tbody>
<tr>
<td>Urban</td>
<td>75.2%</td>
<td>62.8%</td>
<td>74.1%</td>
<td>72.8%</td>
</tr>
<tr>
<td>Rural</td>
<td>24.8%</td>
<td>37.2%</td>
<td>25.9%</td>
<td>27.2%</td>
</tr>
</tbody>
</table>
Summary
The main sources of interesting information are television and the Internet. The preferred language for receiving information is naturally Armenian, then Russian, and in relatively fewer cases English.

• Respondents use the information obtained differently. The users were conventionally divided into passive and active users based on the nature of use. People are more prone to passive consumption of information than active. Moreover, the higher the level of activity, the less likely is its application. Active use of information is more typical of women than men, more for middle-aged people, and for people leaving in urban settlements.

• The highest rated media are:
  - TV channels - Armenia TV, Shant, Public Television, RTR and ORT:
  - Newspapers - Haykakan Zhamanak, Aravot, Hraparak, Iravunk, Eter;
  - Social networks – Facebook, Instagram, Odnoklassniki:
  - Online media- Azatutyun.am, News.am, 1in.am, 168.am, Tert.am:
The source of information has a certain influence on the respondents' opinion about the events taking place in the country. Thus, respondents who mention mass media as the main source of information are more optimistic about the future of the country, and respondents who receive information through daily communication (family members, friends, colleagues) are more pessimistic.

• The respondents who think that Armenia should join the EU are more prone to think that the state of the country is getting better. Although many among those who opted for membership to EAEU are also optimistic about the future of the country, however, the options "nothing changes" and "the situation is getting worse" are chosen more by those who opted for EAUE than EU.

• Media literacy index is 16.6 (from "+100" to "+100"), which is not a very good result in terms of media literacy. Media literacy components and their values are:
  o Ability to search information (35.6);
  o Level of media information security (38.8);
  o Ability to verify information reliability (-6.87)
  o Level of misinformation (19.18);
  o Ability to use and disseminate information appropriately (-3.79).
The level of media literacy is relatively higher in:

- Yerevan, Lori, Kotayk, Tavush than in other regions,
- in urban areas rather than rural,
- among male users rather than female,
- among the age group between 18-35 rather than over 35 years old,
- among those with higher education than those with education below higher education,
- those with a higher average monthly income (over AMD 150,000) who believe to have enough money to buy food, clothing, and other goods;
- those who have political preferences and try to disseminate them.